

## Section 1 Consumer's Right of Withdrawal

In case the customer is a user, i.e. in case s/he completes the legal transaction with a purpose that cannot be attributed to his/her commercial or autonomous professional activity, there is a statutory right of withdrawal.

In this case you can cancel the contract within 14 days in writing (e.g. by letter, fax or e-mail) without giving any reasons or by returning the goods bought, if you received them before the end of this time period. The period begins upon receipt of this notification in writing, but not before receipt of the goods by the orderer. To meet the cancellation time limit it is sufficient to dispatch the cancellation notice or the goods bought in due time.

The cancellation notice is to be sent to:

**KUGLER MAAG CIE GmbH • Leibnizstr. 11 • 70806 Kornwestheim • Germany**

**Tel/Fax: +49 (0)7154 1796-100/480 • e-mail: [information@kuglermaag.com](mailto:information@kuglermaag.com) •**

**[www.kuglermaag.com](http://www.kuglermaag.com)**

## Section 2 Cancellation Consequences

In case of a valid cancellation the benefits received by either party are to be refunded and possible benefits derived (e.g. interest) to be returned. If you are unable to return the received goods or other services in total or in part, or only in a deteriorated condition, you may have to compensate us for the loss of value involved. This does not apply for the handing-over of goods, if the deterioration of the goods can exclusively be attributed to their examination, as would have been equally possible in a shop. Incidentally, you can avoid any duty to provide compensation for any deterioration of the goods caused by the intended use, by not using the goods as your own property and refraining from all actions that may affect its value. You do not have to pay compensation for any deterioration caused by the intended use of the goods.

**Goods capable of being sent by parcel post should be returned to us at our expense and risk.**

Obligations to refund payments must be met within 30 days. For you, the period begins upon dispatch of your cancellation statement or of the goods; for us with their receipt.

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