

## intacs™ certified ISO/IEC 15504 Provisional Assessor

In the automotive industry ISO/IEC 15504 has become a mandatory standard and ticket-to-trade. Given increased competitive conditions companies are introducing process improvement projects as a means to increase efficiency and quality in development. Since August 2005 Automotive SPICE® is available as an ISO 15504 conform assessment model adapted to the requirements of the automotive industry.

This five-day course teaches a sound and thorough understanding of the ISO/IEC 15504 International Standard called 'SPICE' (Software Process Improvement and Capability dEtermination) as well as of Automotive SPICE®. This certified course is performed in accordance with intacs™ standards (www.intacs.info) and finishes with participants qualifying as ISO 15504 Provisional Assessors.

### Objectives

This five day course offers participants

- an intacs™ certified ISO/IEC 15504 Assessor Automotive SPICE® qualification
- an understanding of the difference and the relationship between ISO/IEC 15504 and Automotive SPICE®
- an understanding of how an assessment is performed
- basic interviewing techniques
- the capability to perform a process evaluation in accordance with ISO 15504
- first experiences of how to perform an assessment by way of role plays
- an understanding of what is required of an assessment report and how to meet these requirements
- the ability to plan, perform and document an official assessment together with a Competent Assessor

### Attendees and Prerequisites

Number of Participants: up to 10 people approx.

The course is aimed at people who wish to prepare themselves for future requirements deriving from assessments or process improvements in their work environment. This includes assessors, users, quality assurance and methods & tool responsables, and consultants/advisors.

### Participants receive

- training materials and the results of their exercises and discussions
- in case of successful participation in the written examination: an intacs™ certified 'ISO 15504 Provisional Assessor' certificate
- a copy of the SPICE book from practitioners for practitioners: 'Automotive SPICE in the Field', Hörmann, et.al.; dpunkt publishers
- Kugler Maag Cie Pocket Guide Automotive SPICE®

### Trainers

Our trainers are intacs™ Principal Assessors and recognized experts with many years experience in performing assessments and implementing improvements. Together they have trained more than 300 assessors and conducted more than 100 assessments.

### Dates and Times

- Duration: 5 days
- For the actual course dates and times please refer to our web page [www.kuglermaag.com](http://www.kuglermaag.com)

### Course Fee

Course fee: 2.500 € per person, plus VAT

Additional to the course fees there will be examination and registration fees in accordance with the intacs™ „Fees for Accreditation and Certification“. Course fee includes course materials, lunch and drinks during breaks.

### From practical experience for use in practice.

Our trainers are the authors of the book

„Automotive SPICE® in the Field – an Interpretation Aid for Users and Assessors‘ (Markus Müller, Dr. Klaus Hörmann et.al.; dpunkt publishers, issued 2008).

### Contact

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Kugler Maag Cie is partner of the SEI, founding member of intacs™ and training partner of the VDA-QMC.

